



WARRANTY TERMS

All VIRUTEX tools are manufactured in compliance with all EU standards and regulations, thoroughly inspected, and subjected to strict quality control before leaving the factory, in accordance with the most rigorous EU specifications.

The warranty is provided under the following conditions:

The warranty covers, free of charge, the repair of defects in tools that occur within the warranty period and are demonstrably due to material failure or manufacturing defects.

The warranty period is 12 months. The warranty becomes valid from the date of purchase, as indicated on the invoice or purchase receipt, which is of decisive importance.

The following are excluded from the warranty:

1. Consumable materials and damage resulting from normal wear and use, such as carbon brushes, drill chucks, bearings, cables, seals, etc.
2. Batteries and chargers.
3. Damage caused by failure to follow instructions, improper use of the tool, abnormal environmental conditions, unsuitable operating conditions, overloading, or insufficient care of the tool.
4. Damage caused by the use of non-original accessories and spare parts.
5. Tools that have been modified or repaired by unauthorized personnel.

Repairs of tools covered under the warranty terms are carried out by replacing worn or defective parts, and the tool is returned in full working condition after thorough inspection.

For the warranty to be valid, the invoice or purchase receipt must be presented, clearly indicating the date and product name. Tools that have been opened by unauthorized personnel will have their warranty voided.

Tools under warranty must be sent to the company's authorized service center at the buyer's expense and risk. After repair, the tools are returned under the same terms.

No claims other than those stated in this warranty document for the repair of electrical tools shall be valid.

The warranty period is neither extended nor renewed after a warranty claim has been processed.

The manufacturer and its distributor bear no responsibility for any damage or loss of profit due to interruption of business activities caused by the product or by a non-operational product. They are also not liable for any form of injury, nor for incidental, accidental, special, or consequential damage to persons or property arising from the use (or during the use) of the tool.